



## INTERNATIONAL TRAVEL

### Competence

Participants will be able to talk about international travel, airport security and procedures, travel delays and the baggage.

### INTERNATIONAL TRAVEL CHECKLIST

This checklist will help guide your travel preparations, and covers all three phases of your travel: before you go, while you're away and coming home. The better prepared you are, the more enjoyable your travel will be.

#### Before you go

**Insure:** Take out comprehensive travel insurance and ensure it covers you for the places you plan to visit and the things you plan to do.

**Passport:** Check that your passport has at least six months' validity from your planned date of return.

**Dual nationality:** Are you considered a national of any the countries you intend to visit? Dual nationality may have implications for your travel.

**Visas:** Find out early what the visa requirements are for your destinations by contacting the nearest embassy, high commission or consulate of the countries you plan to visit.

**Personal and travel documents:** Leave a copy of your passport, itinerary and tickets, visas and insurance policy with your family or a friend and take a copy with you.

**Travel health:** See a doctor at least 6-8 weeks before you leave to discuss travel health issues and to allow time for any recommended vaccinations.

**Medication:** Check that your medications are legal at your destinations by contacting the nearest embassy, high commission or consulate of the countries you plan to visit. Consider carrying a letter from your doctor detailing what your medicine is, and that it is for personal use.

**Money:** Organize a variety of ways of accessing money overseas, such as debit and credit cards, travelers' checks and cash in easily convertible currencies.

## While you're away

**Keep in touch:** Arrange options for staying in touch with family and friends while overseas, and give them an indication of how often they will hear from you.

**The law:** Always obey the laws of the country or countries you are visiting, even if they are different from those in your country of origin.

**Drugs:** Don't use, carry or get involved with drugs overseas. Consular assistance cannot override local law, and in some countries the death penalty or life imprisonment is imposed for drug offences.

**Customs:** Declare all food, plant or animal products upon arrival to your destination.

## Coming home

**Customs and quarantine:** Be aware of current quarantine import restrictions to avoid bringing back items of quarantine concern. Declare all food, plant or animal products on your Incoming Passenger Card.



## AIRPORT SECURITY

### Flying High, Staying Safe The Rules of Safe Travel

At Allerton International Airport, we care about keeping you safe. That's why we have very strict safety regulations. Follow these simple rules and pay attention to all travel advisories to stay safe.

**Unattended Luggage:** Keep your luggage with you at all times. Do not leave your bags with strangers. Only trust your travel companions to watch your bags. Unattended luggage should be reported to a security guard.

**Restricted Areas:** All restricted areas are clearly marked. Do not enter any area that is cordoned off

There are security cameras all over the airport to keep you safe.

**Security Checkpoints:** There are several security checkpoints in the airport. You must pass through them before you can board a plane. Security guards inspect your baggage. They put your baggage through an X-ray machine. Make sure to take all coins out of your pockets and remove your belt. Then you pass through a metal detector.

- 1) In small groups students will discuss and mention three additional rules you might encounter at an airport for safe travel
- 2) In pairs students will act out a security guard and a passenger roles at an airport where the passenger gives details about a problem with his luggage at the airport and the official explains the regulations and possible solutions to the problem, use language such as: Is there a problem?, Can you tell me about...?

A few pairs will be selected to present their dialogues in front of the class as the teacher grades their oral performance in terms of structure, fluency, pronunciation and vocabulary.

## AIRPLANE PROCEDURES



**Flight Attendant:** Good afternoon. This is your flight attendant speaking. On behalf of the entire staff, I want to welcome you to Flight 101. We'll be flying from London to Munich this evening. At this time, please fasten your seat belts. And put your hand luggage in the overhead bin. Or you can put it under your seat. Please turn off all electronic devices immediately after takeoff; the flight attendants will serve refreshments. We have coffee, tea, water and fruit

juice available. Thank you for choosing Hermes Airways. Have a wonderful flight!

1. check the meaning of the underlined words and answer the following questions:

-Which of the following refreshments are NOT available?

A Coffee    B Fruit Juice    C Water    D Soft drinks

-What can be inferred about the plane?

A It is currently in Munich    C It doesn't have storage for hand luggage

B It hasn't taken off yet    D It has too many passengers on it

2. Based on the previous text, in pairs prepare a short conversation where one of you is a passenger on a plane asking about the flight number, destination, where to put hand luggage and the other is a flight attendant answering the passenger's questions and other safety procedures. Make up a flight number and destination.

## TRAVEL DELAYS

Think about possible situations that may cause a flight delay, Have you ever been in this situation? If that's the case, what are the steps and actions to follow.

**II. Development:** Read the following conversation between a traveler and a gate attendant, discuss in pairs the meaning of the underlined words.

**Traveler:** Excuse me. When does Flight 682 leave? It's going to Stockholm.

**Gate Attendant:** Actually, Flight 682 is delayed until further notice.

**Traveler:** Flight 682 has been delayed? I don't believe it.

**Gate Attendant:** That's correct, ma'am. I made the announcement twenty minutes ago.

**Traveler:** I didn't hear it. Why has the flight been delayed?

**Gate Attendant:** A snowstorm moved into the area, roads and airport runways are frozen. Besides there are several mechanical problems with the airplane.

**Traveler:** Oh my! What kind of mechanical problems?

**Gate Attendant:** There's some minor trouble with the landing gear and the engine.

**Traveler:** I see. How long will the flight be delayed?

**Gate Attendant:** A few hours.

**Traveler:** Okay. How will I know when it's time to board?

**Gate Attendant:** I'll make an announcement. Or you can check the flight board.

**Traveler:** I'll do that. Thank you.

1. Answer the following questions.

- What's the conversation mostly about?
- Which of the following is NOT a reason why the flight is delayed?

A mechanical problems

C engine trouble

B damaged landing gear

D broken flight board

2. Based on the previous text, in pairs prepare a short conversation where one of you is the gate attendant, make up the airline's name and answer the other student's questions on why the flight is delayed and how to know when to board, make up the number and destination. A few pairs will be selected to present their dialogues in front of the class as the teacher grades their oral performance in terms of structure, fluency, pronunciation and vocabulary.

## WHERE'S MY BAGGAGE?



What are the items that people put in their baggage and elicit the possible actions to take in case an airline loses your baggage.

Read and work with the following text about what to do if your baggage gets lost, stolen or damaged.

### **Baggage Trouble?**

You're standing at a baggage carousel your bags are nowhere in sight. Or your bags do show up, but look like an angry gorilla has been throwing them around his cage. Who's responsible?

### **Delayed Luggage**

If your bags are delayed, try not to panic. The airlines typically have ways to track them, and about 99 percent of all misplaced luggage is returned eventually. If your bags are on the next flight, you could have them within a few hours. If they've been sent to the wrong airport, it could take a couple of days. Make sure to file your claim immediately at the airport and to give the attendant a hotel or home address, as well as a phone number where you can be reached.

### **Lost Baggage**

If the airline loses your bags, make sure you get a written claim for damages. This may require a different form than the original "missing luggage" form. This can be done at the airport or by mail. You may need to produce receipts to prove the value of items you had in your suitcase. If you have them, include copies in any documentation you send to the airline. The airlines typically have a long list of items for which they will not be held responsible; these include jewelry, money, and other valuables. These sorts of items should always be left at home or packed in your carry-on bag.

### **Stole Bags**

Head directly to the baggage carousel when you get off your flight to minimize the potential time for your bag to be stolen. Many airlines scan bags when they're loaded into the baggage claim area and keep records, especially at larger airports. If your bag goes missing after you've left the baggage claim area, your claim is no longer with the airline, but with the police.

### **Damaged Baggage**

Once you've gotten your bags off the carousel, immediately check them for damage or other signs of mishandling. Report any damage before leaving the airport; airline customer service will often want to inspect the bag. Keep in mind that most airlines won't cover minor wear and tear. If your bag is lost, stolen or damaged, be sure to file a complaint immediately.

**Activity 1:** Find the meaning of the underlined words

**Activity 2:** Prepare a list of recommendations as well as actions to prevent loss, damage or luggage theft.