



TYPES OF RESTAURANTS

Fast food

Fast food restaurants emphasize speed of service. Also known as a QSR or Quick Serve Restaurant. Example: McDonald's, Burger King, Kentucky Fried Chicken.

Fast casual

Fast casual restaurants usually do not offer full table service, but may offer non-disposable plates and cutlery. The quality of food and prices tend to be higher than those of a conventional fast food restaurant but may be lower than casual dining. Example: Las Alitas, Wings Army.

Casual dining

A casual dining restaurant is a restaurant that serves moderately-priced food in a casual atmosphere. Except for buffet-style restaurants, casual dining restaurants typically provide table service. Casual dining restaurants often have a full bar with separate bar staff, a larger beer menu and a limited wine menu. Examples: Sanborns, Vip's.

Family style

Family style restaurants are a type of casual dining restaurants where food is often served on platters and the diners serve themselves.^[1] Typically, alcoholic beverages are not sold at family-style casual dining restaurants. Example: the Sirloin.

Fine dining



The Ivy, a fine dining restaurant in London's West End

Fine dining restaurants are full service restaurants with specific dedicated meal courses. Décor of such restaurants feature higher-quality materials. The wait staff is usually highly trained and often wears more formal attire. Food portions are visually appealing. Fine dining restaurants have certain rules of dining which visitors are generally expected to follow often including a dress code. Example The Andrea Alameda Hotel.

Vocabulary

Quick	Rapido	Cutlery	Cubiertos, cuchillería
Wine	Vino	Feature	Rasgo
Attire	Atuendo	Appealing	Atrayente
Dress code	De vestir	Starter	Entrada
Main course	Platillo fuerte		

Conversation in a restaurant

W: Waiter/waitress

C: Customer

M: Mary

C: Excuse me
W: Yes, madam?
C: I'm ready to order now.
W: Oh, I'm sorry, I thought you were waiting for someone to join you.
C: Well, I was but she hasn't come and now I want to order
W: Certainly, what would you like?
C: I'll have a Caesar salad and grilled fillet steak
W: How would you like your steak cooked?
C: Medium, please
W: Would you like French fries with your steak?
C: Yes, please
W: And would you like the salad as a starter or with your main course?
C: As a starter, please....oh, just a minute. Hello Mary!
M: Sorry I'm late
C: That's right. I've just ordered
M: Oh, let me just look at the menu
W: Please take your time. Would you like me to come back in a couple of minutes?
M: No, thanks. I'm just not hungry at all.

C: Excuse me
W: Yes, madam?
C: I'm ready to order now.
W: Oh, I'm sorry, I thought you were waiting for someone to join you.
C: Well, I was but she hasn't come and now I want to order
W: Certainly, what would you like?
C: I'll have a _____
W: How would you like your _____?
C: _____, please
W: Would you like _____ with your _____?
C: _____, please
W: And would you like _____ as a starter or with your main course?
C: _____, please....oh, just a minute. Hello _____!
X: Sorry I'm late
C: That's right. I've just ordered
X: Oh, let me just look at the menu
W: Please take your time. Would you like me to come back in a couple of minutes?
X: No, thanks. I'm just not hungry at all.

Restaurant 1

Waiter/Waitress - Asking a Customer about Seating

- Do you have a reservation?
- How many people?
- Party of four?
- Table for two?
- Smoking or non-smoking?
- Would you like a table in the smoking or non-smoking section?
- There's a 15-minute wait.

Customer - About seating

- We have reserved a table for 2 at 7 p.m.
- The name is Johnson
- We don't have a reservation.
- How long do we have to wait?
- Party of five
- Non-smoking please
- I'd like the non- smoking section

Waiter/Waitress - Greeting Customers Seated at the Table

- Hi, how are we doing today?
- Hello, how are you this evening?
- Hi, my name's Terry. I'll be your waiter this evening.
- Would you like to order something to drink first?
- Would you like to order something to drink while you are looking at the menu?
- Would you like to start with something to drink?
- Can I get you something to drink?
- Here's the menu.
- I'll be with you in few minutes.
- I'll come back to take your orders in a few minutes.